



# Building Relationships of Trust TOOLKIT

## Toolkit Components

The *Building Relationships of Trust Toolkit* includes detailed information police officers and community members should consider when trying to build trusting relationships between the two.

Click a title to view that piece of the toolkit.

### [Moving to Implementation](#)

This in-depth publication focuses on issues related to bringing communities into the public safety and policing process at the local level.

### [Recommended Steps for Chief Executives](#)

This is a checklist of actions a law enforcement executive should consider to ensure that the process of developing relationships of trust continues.

### [An Interactive Video Overview](#)

This video shows law enforcement officers and community leaders from around the country providing insight into their communities and the practices that have worked best to build relationships.

### [Commonly Used Terms](#)

This resource provides descriptions of terms law enforcement officers commonly use when working with the community.

### [Community Perception Survey](#)

A police department should distribute this survey to community members pre- and post-implementation of a building relationships of trust initiative.

### [Curriculum Training Modules](#)

This in-service orientation course assists officers in building relationships of trust.



This project was supported by cooperative agreement number 2010-CK-WX-K024 awarded by the Office of Community Oriented Policing Services, U.S. Department of Justice. The opinions contained herein are those of the author(s) and do not necessarily represent the official position or policies of the U.S. Department of Justice. References to specific agencies, companies, products, or services should not be considered an endorsement by the author(s) or the U.S. Department of Justice. Rather, the references are illustrations to supplement discussion of the issues.

The Internet references cited in this publication were valid as of the date of publication. Given that URLs and websites are in constant flux, neither the author(s) nor the COPS Office can vouch for their current validity.

Recommended citation:

Wasserman, Robert, Zachary Ginsburg, and the Institute for Intergovernmental Research. 2014. *Building Relationships of Trust Toolkit*. Tallahassee, FL: Institute for Intergovernmental Research.

A joint project of:



Institute for Intergovernmental  
Research  
P.O. Box 12729  
Tallahassee, FL 32317  
[www.iir.com](http://www.iir.com)



U.S. Department of Justice  
Office of Community Oriented Policing Services  
145 N Street NE  
Washington, DC 20530

To obtain details about COPS Office programs,  
call the COPS Office Response Center at 800-421-6770.

Visit the COPS Office online  
at [www.cops.usdoj.gov](http://www.cops.usdoj.gov).